We are an organisation committed to ensuring that all our patients and staff are protected from unlawful discrimination.

Direct discrimination occurs where someone is treated less favourably and put at a disadvantage on discriminatory grounds in relation to his or her treatment. Direct discrimination may even occur unintentionally.

No patient will receive less favourable treatment on the grounds of sex, race, colour, religion, religious or philosophical belief, nationality, age, ethnic origin, marital status, civil partnership, disability, sexual orientation or gender re-assignment.

No member of the practice's staff - GP, nurse, administration or reception staff will receive less favourable treatment from patients on the grounds of sex, race, colour, religion, religious or philosophical belief, nationality, age, ethnic origin, marital status, civil partnership, disability, sexual orientation or gender re-assignment.

Any patient or employee who believes he or she may have been unfairly discriminated against is encouraged to use our Equality Policy.

Any patient who conducts himself or herself in a discriminatory manner (whether on the grounds of sex, race, colour, religion, religious or philosophical belief, nationality, age, ethnic origin, marital status, civil partnership, disability, sexual orientation or gender re-assignment) towards another patient or member of staff will be guilty of gross misconduct and will be dealt with according to our Equality Policy.

Any member of staff who conducts himself or herself in a discriminatory manner (whether on the grounds of sex, race, colour, religion, religious or philosophical belief, nationality, age, ethnic origin, marital status, civil partnership, disability, sexual orientation or gender re-assignment) towards a patient or member of staff will be guilty of gross misconduct and will be subject to the Practice Disciplinary Procedure.